



**BISSELL CENTRE**

**Position:** Follow-Up Support Worker for the Homeless to Homes Program (3 available) /  
**Terms:** Full time permanent / **Location:** Edmonton / **Salary:** Commensurate with education & experience / **Closing Date:** January 29, 2010.

**Abstract:** Bissell Centre is a nonprofit community resource centre providing support to people living in poverty within a vision of neighbour helping neighbour.

**Follow-Up Support Worker:** These are exciting new positions reporting to the Manager of Homeless to Homes (H2H). H2H is a new program based on the Housing First strategy which involves a focus on housing homeless people and then providing services in a client centered, solution focused manner. The Follow-Up Support Worker will be responsible for providing intensive case management for a caseload of up to 25 individuals whom have recently attained housing through our program. Outreach supports will include assisting clients with community integration, life skill development, financial stability, socio-recreational interaction, and housing stability. Additionally the Follow-Up Support Worker will ensure monthly rent payments are made by the client and received by the landlord.

**Education/Experience:** Degree in related area along with a minimum of 1 year relevant experience. Knowledge of poverty, homelessness and Edmonton's urban core required.

**Skills & Abilities:** Demonstrate strong written and verbal communication and interpersonal skills with program participants, coworkers and volunteers. Demonstrate the ability to ensure quality services, and program development. Demonstrate competency in computer systems (Word, Excel, and database programs). A valid Driver's License and proof of \$1 million PLPD insurance is required as operation of a personal vehicle is required.

**PLUS:** Ability to be flexible in the development of this new position, plan ahead, anticipate and manage change; use considerable judgment for day-to-day decisions, prioritize work, work independently and demonstrate initiative. Build and maintain positive and productive relationships throughout the organization and the community while maintaining confidentiality when appropriate.

**TO APPLY** - Submit resume in confidence, including cover letter to:

**Matt Ashdown, Manager of Homeless to Homes**  
Bissell Centre, 10527-96 Street NW, Edmonton, AB T5H 2H6  
c/o email: [mashdown@bissellcentre.org](mailto:mashdown@bissellcentre.org) Fax: **780.429-7908**

*January 2010*